

Local Survey

Are you happy with the Opening Hours at Providence?

- Yes
- Would prefer it if the surgery was open later
- Would like to see the surgery open earlier
- Would like the surgery to be open at the weekend

Are you able to book an appointment in advance when you need to?

- Yes
- No
- Sometimes

Have you had to use our Emergency Clinic?

- No never
- Yes Once
- More than once

How long did you have to wait to be seen?

- under 30 mins
- 30 - 60 mins
- 1 hour +

Do you find the reception staff helpful?

- Yes all the time.
- Most of the time
- No very unhelpful

Are there appointments with the Practice Nurse available when you need to book one?

- Yes
- No
- Usually within a few days

How would you rate the level of care that you receive from the GP's at Providence?

- Excellent
- Good
- Satisfactory
- Unsatisfactory
- Poor

Are you happy with the range of services that are on offer here?

- Yes
- No
- Indifferent

If no, please suggest any other services that you would like to see here